



Prior authorization changes

HealthSpring will manage prior authorization for durable medical equipment services, previously delegated to EviCore healthcare.

Here's what you need to know.

On Jan. 1, 2026, Cigna Medicare became **HealthSpring**, which is now part of **Health Care Service Corporation**. You may have already started seeing former Cigna Medicare customers with new HealthSpring benefit plans along with brand-new HealthSpring members. We're also making changes to prior authorization management. Beginning on **March 1, 2026**, HealthSpring will manage prior authorization for durable medical equipment services, orthotic and prosthetic codes, which were previously delegated to EviCore.

Submitting requests for DME through Feb. 28, 2026

- **For dates of service before Feb. 28:** Continue to submit requests for HealthSpring Medicare members to EviCore as usual. EviCore will manage these prior authorizations until Feb. 28, 2026
- **Prior authorization codes:** Continue to refer to EviCore for the most updated prior authorization code lists
- **Claims submission:** There are no changes to the claims submission or appeals processes

Submitting requests for DME beginning March 1, 2026

For dates of service beginning March 1: Submit requests for DME services, as well as orthotic and prosthetic codes, through our provider portal, **Availity® Essentials**. Use the HealthSpring Medicare Advantage payer space with payer ID 52192.

Helpful resources

To learn more, visit [HealthSpring.com/Providers](https://www.healthspring.com/providers), which is our primary communication channel for the latest updates and tools, including the **2026 HealthSpring Provider Manual, prior authorization code lists** and **forms**.

If you have questions, please contact your Provider Performance Enablement representative.