

# HealthSpring<sup>SM</sup> member ID cards

Member ID cards provide easy-to-scan information that helps you serve your patients efficiently. Refer to this key on sample ID cards to know where to find important information.

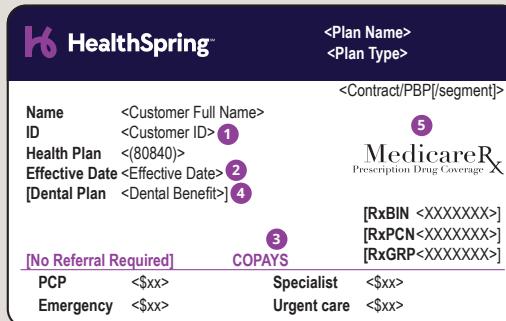
## Key

- 1 ID number to use for all claims and inquiries
- 2 Effective date of coverage
- 3 Copayment due at the time of service
- 4 Dental coverage
- 5 Prescription drug coverage
- 6 Address for claims submission
- 7 Customer service number(s) (Some plans have dedicated numbers for accessing information. Always check the card for the correct number.)

- HMO ID cards no longer include the name of the member's primary care provider or PCP phone number.
- All participating providers are responsible for verifying a member's eligibility for each visit. The following channels are available for verifying member eligibility, benefits and current PCP:
  - Provider portal: **Availity<sup>®</sup> Essentials**
  - HealthSpring Provider Customer Service: **800-238-6138**
  - Additional information is accessible in our provider manual at **HealthSpring.com/Providers**

## MEDICARE PLANS

### Network: HMO



### Network: PPO

