

Patient support programs

Caring for patients

For our members who may benefit from tailored interventions, we offer patient support programs as a supplement to your treatment plans.

The programs can provide early intervention for members' medical, pharmaceutical and behavioral health needs. Our multidisciplinary teams support each program, which can be customized to meet members' needs.

The programs are available **at no additional cost** to members. Some members may be able to self-enroll, depending on their benefit plan.

We offer the following

- Ancillary clinical services program
- Behavioral health programs
- Disease-specific programs
- In-home programs
- Medicaid low-income subsidy assistance programs
- Medical care management programs
- Nonclinical support programs
- Social determinants of health and quality-of-life programs
- Specialty care management programs

Contact our care management support team

To refer a member, check eligibility or learn more, contact our [care management support team](#).

Include in your email:

- Provider name and phone number
- Member name and health plan ID number

Use secure email when sending personal health information or diagnostic information.

We reserve the right to enroll a member in the most appropriate clinical support program.

Program benefits for your practice and patients

By supplementing your treatment plan, our programs can offer support to you and your practice, including:

- Short-term and complex care management
- Help coordinating services and community resources
- Targeted efforts to prevent or manage complications

- Regular reporting from treatment partners

For our members, the programs can encourage:

- Improved self-management skills
- Better medication adherence
- Closed gaps in preventive care measures